

NOTICE TO CUSTOMERS

SCHEDULED SYSTEMS MAINTENANCE TO ALLOW FOR KPA ICT CORE INFRASTRUCTURE UPGRADE

We wish to notify all our esteemed customers and stakeholders that as part of our commitment to consistently improve customer experience on all our services, we plan to upgrade our ICT core infrastructure in order to improve our overall systems performance.

The scheduled maintenance will run from **Sunday, 29th April 2018** at **0000** hours to **Monday, 30th April 2018** at **2300** hours.

During this upgrade window, all Kenya Ports Authority's IT Systems will be unavailable.

The upgrade will result in a more advanced network platform with increased functionality which will enhance experience for our customers and partners.

Normal systems operations will resume on **01st May 2018**.

For enquiries, please contact: helpdesk@kpa.co.ke or call **+254 41 2113288** or **+254 41 2113409**.

Office of The Managing Director

